



2009 TRAINING PROGRAM

for

Testing and Calibration Laboratories, Inspection Bodies and Product Certification/Listing Organizations ISO/IEC 17025 and 17020

Monday-Friday, October 12-16, 2009

ISO/IEC 17025: Monday and Tuesday, October 12-13, 8:00 am - 4:30 pm and
Wednesday, October 14, 8:00 am - 2:00 pm

ISO/IEC 17020: Thursday, October 15, 8:00 am - 4:30 pm and
Friday, October 16, 8:00 am - 2:00 pm

ISO/IEC Standard 17025 (Laboratory)*

Course Overview: This course is aimed at testing and calibration laboratories, and product certification organizations. The training program is designed to provide a complete overview of the ISO/IEC Standard 17025:2005 requirements. Valuable insights and tools for your staff to help them implement the requirements of these standards will be offered. There will be special emphasis placed on topics such as internal audits, management review, proficiency testing, complaint handling processes, corrective actions, preventive actions, training, measurement uncertainty and traceability.

Laboratory managers, metrology managers, quality managers, calibration professionals, assessors, test engineers, product certification specialists and other laboratory professionals who desire to gain an understanding of this standard or simply wish to refresh their knowledge should attend this course.

Those attending the course and completing all course work will receive a certificate of attendance. Those also completing and passing the optional written exam will receive a certificate of completion referencing the standard.

ISO/IEC Standard 17020 (Inspection Bodies)**

Course Overview: This course is aimed at bodies performing inspections, inspection agencies that also offer listing programs to their clients, and other product certification organizations. The course will offer insights in topics such as inspection equipment management, management of inspection personnel and processes, inspection sample management, internal audits and management review, contract management, and complaint handling. The requirements in the international guidance documents on the application of this standard will also be highlighted.

The course will be useful for quality managers, assessors, inspection personnel, product certification professionals, regulators in the product approval processes, and field inspection professionals.

Those attending the course and completing all course work will receive a certificate of attendance. Those also completing and passing the optional written exam will receive a certificate of completion referencing the standard.

	17025 (October 12-14)*	17020 (October 15-16)**	Both
Course Fee	\$895	\$595	\$1295
Early-bird (prior to September 14)	\$845	\$545	---

Registration Deadline: October 5, 2009

Venue:

Southwest Inspection & Testing, Inc.
441 Commercial Way
La Habra, CA 90631
(562) 941-2990

Questions: Please call Anna Lopez at (562) 699-0541, ext. 3723 or e-mail to alopez@iasonline.org

Hotel Information:

Heritage Inn
333 E. Imperial Hwy
Fullerton, CA 92835
(714) 447-9200

Register Now

Name: _____

Title: _____

Employer: _____

Address: _____

Ph: _____ Fax: _____

Cell: _____ E-mail: _____

Special Dietary Needs: _____

FAX THIS FORM TO: (562) 699-8031

or mail to: International Accreditation Service, Inc.
5360 Workman Mill Rd., Whittier, CA 90601

Payment must be received to guarantee your registration

Check, payable to International Accreditation Service, Inc. (IAS)

Credit Card: **VISA or MasterCard only**

Card No.: _____

Expiration Date: _____

Card holder: _____

Individual Cancellation: If you need to cancel your attendance, you need to let us know in writing prior to October 1, 2009. Fees are non-refundable for cancellations, however, you may substitute another member of your staff, or attend another class offered by IAS at a later date.